

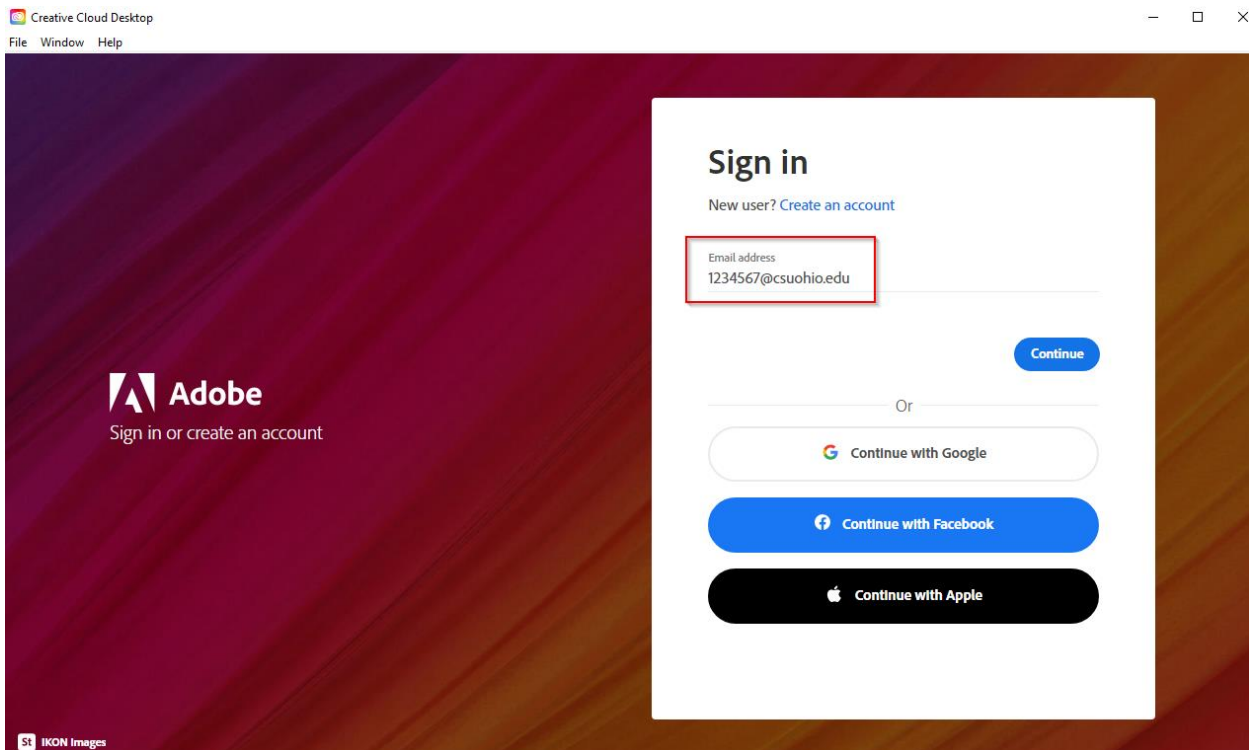
# Installing Creative Cloud on a Mac (on or off campus)

If you have previous versions of Adobe software – Acrobat Pro or Photoshop, we recommend uninstalling them first

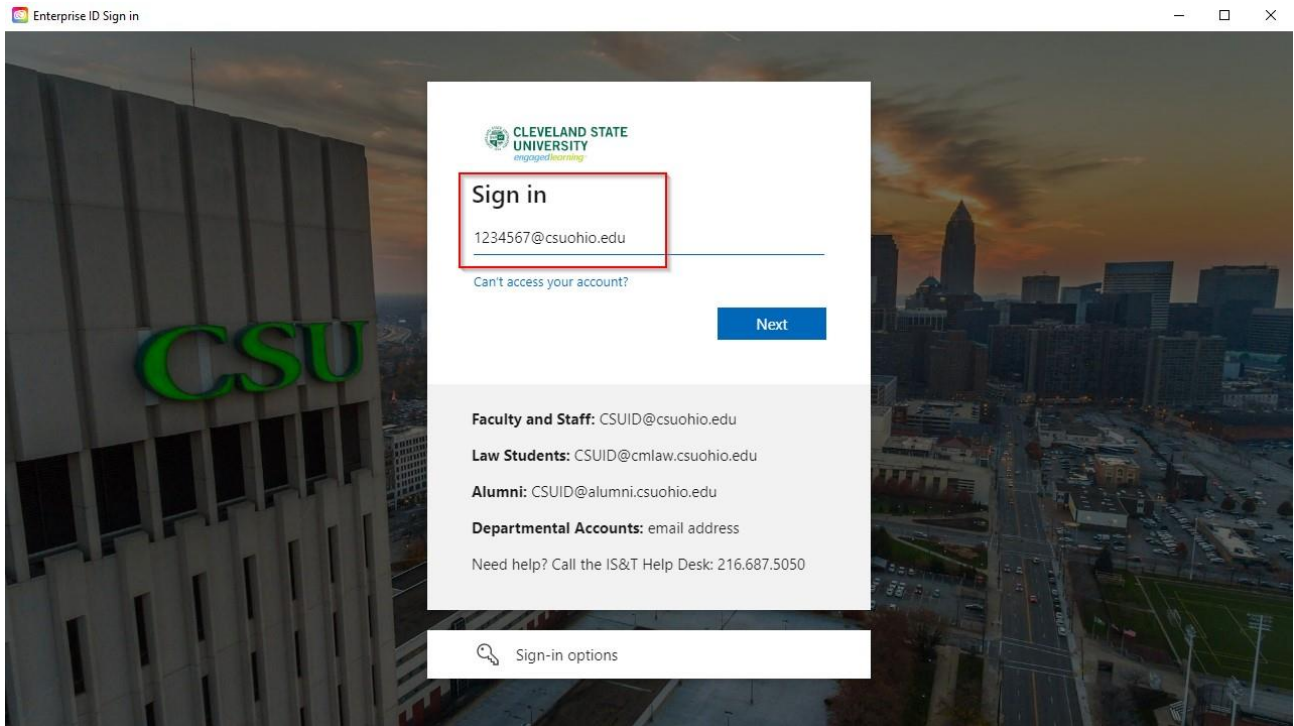
## Logging into the Adobe Creative Cloud website

Navigate to: <https://creativecloud.adobe.com>

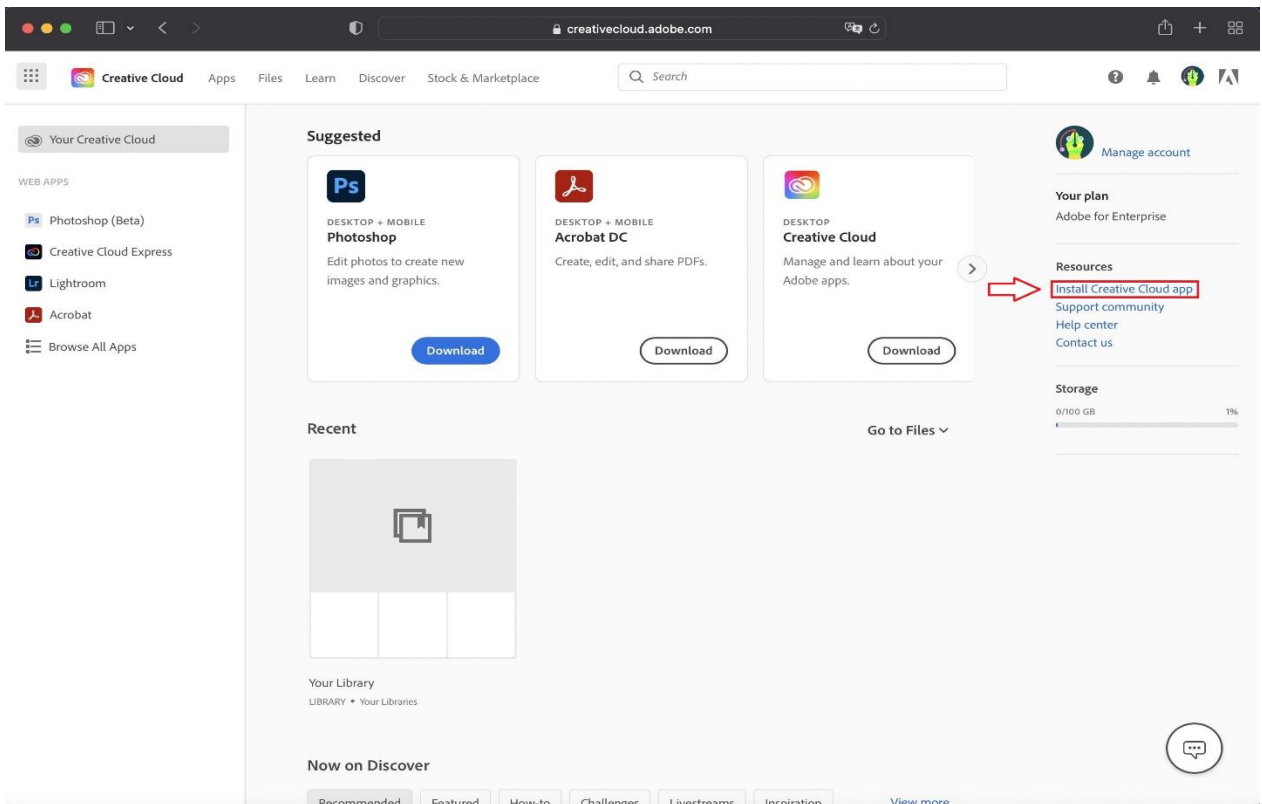
1. Select Sign In, enter your CSUID@csuohio.edu



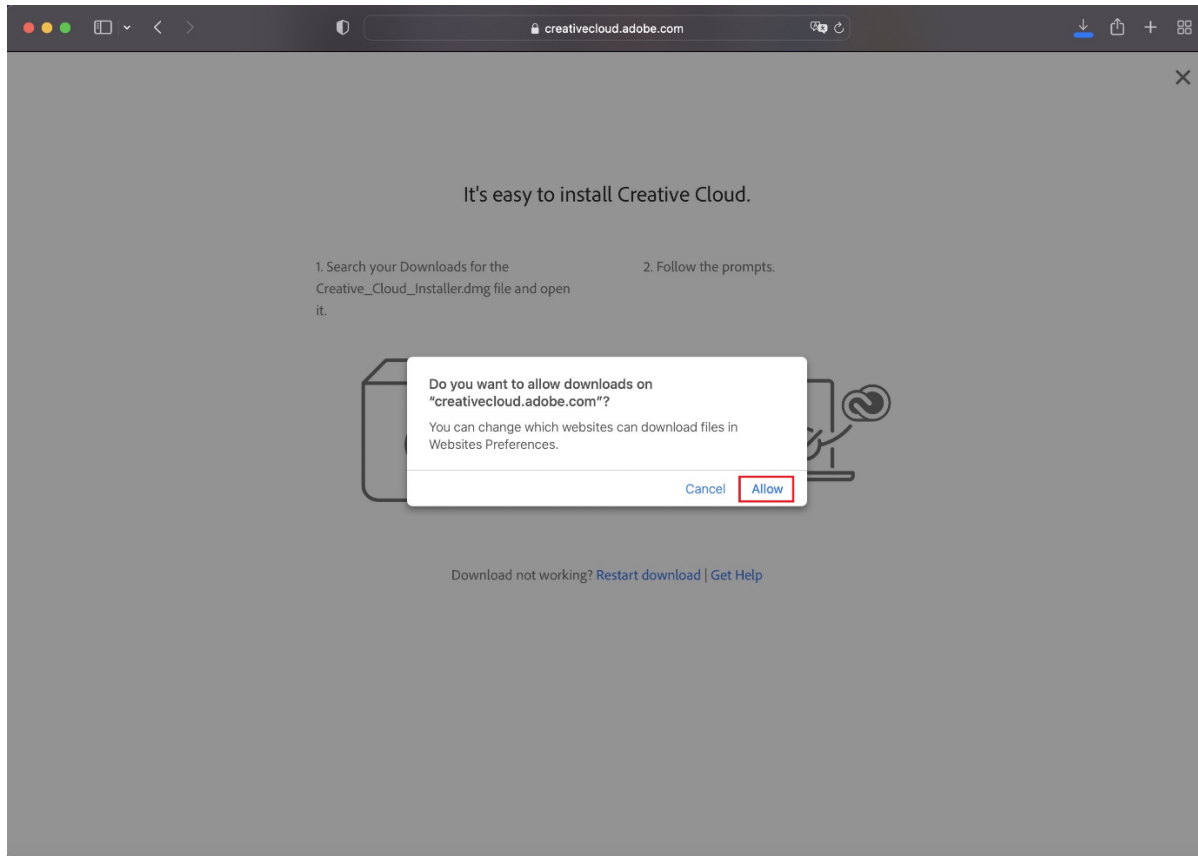
2. Sign in using your CampusNet password as you would for your CSU Webmail account.



3. Once signed in, select Install Creative Cloud app (shown below).

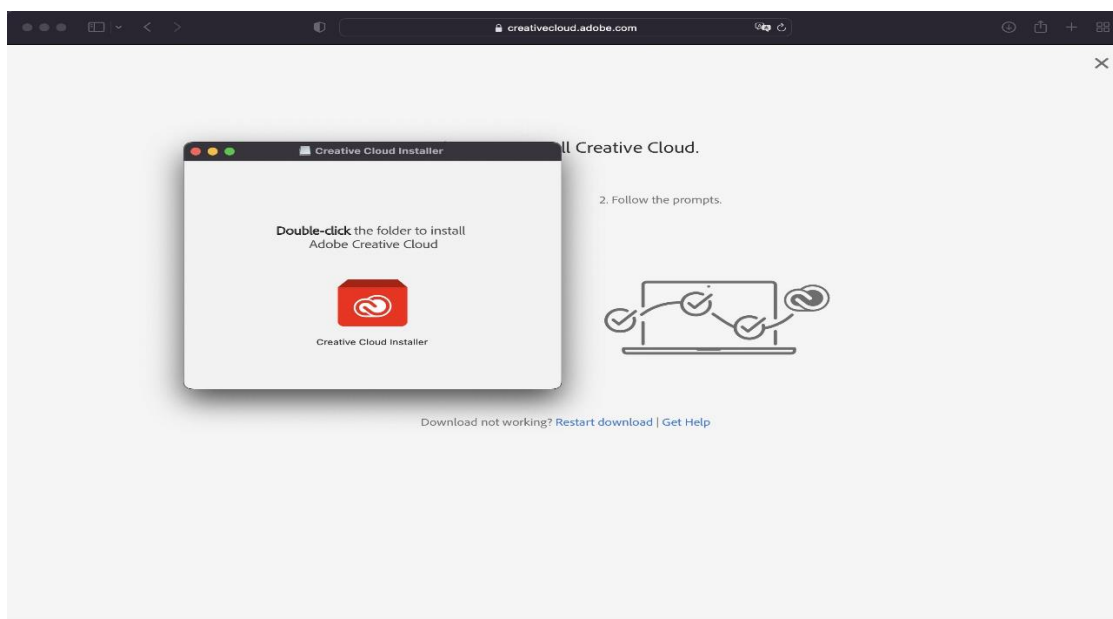


4. Next, click Allow.

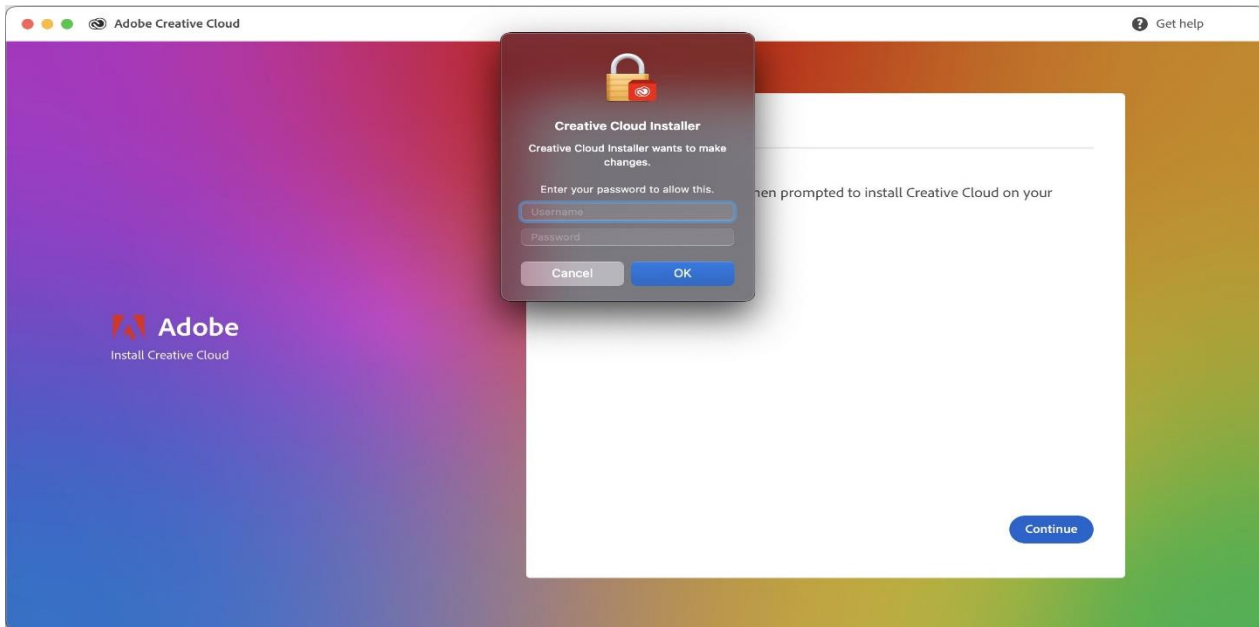


5. Once the download is complete, open your Downloads folder and find Creative\_Cloud\_Installer.dmg. Open it.

Double-click the folder to install Adobe Creative Cloud.

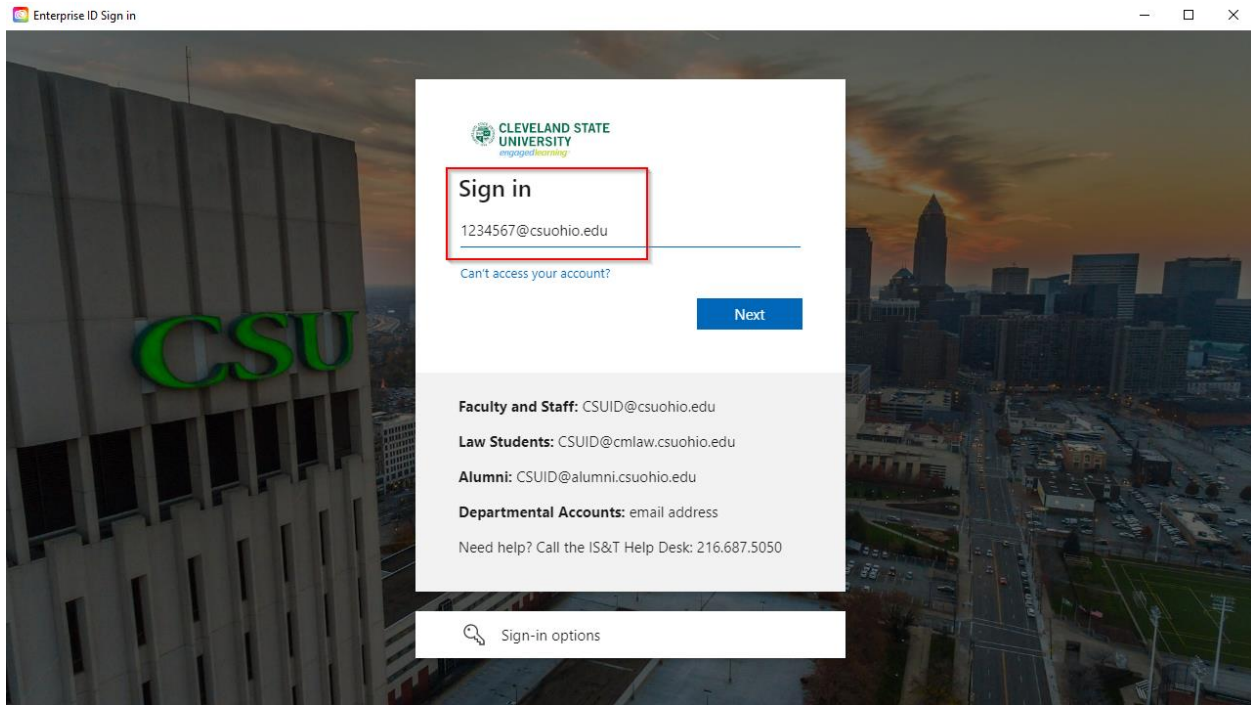
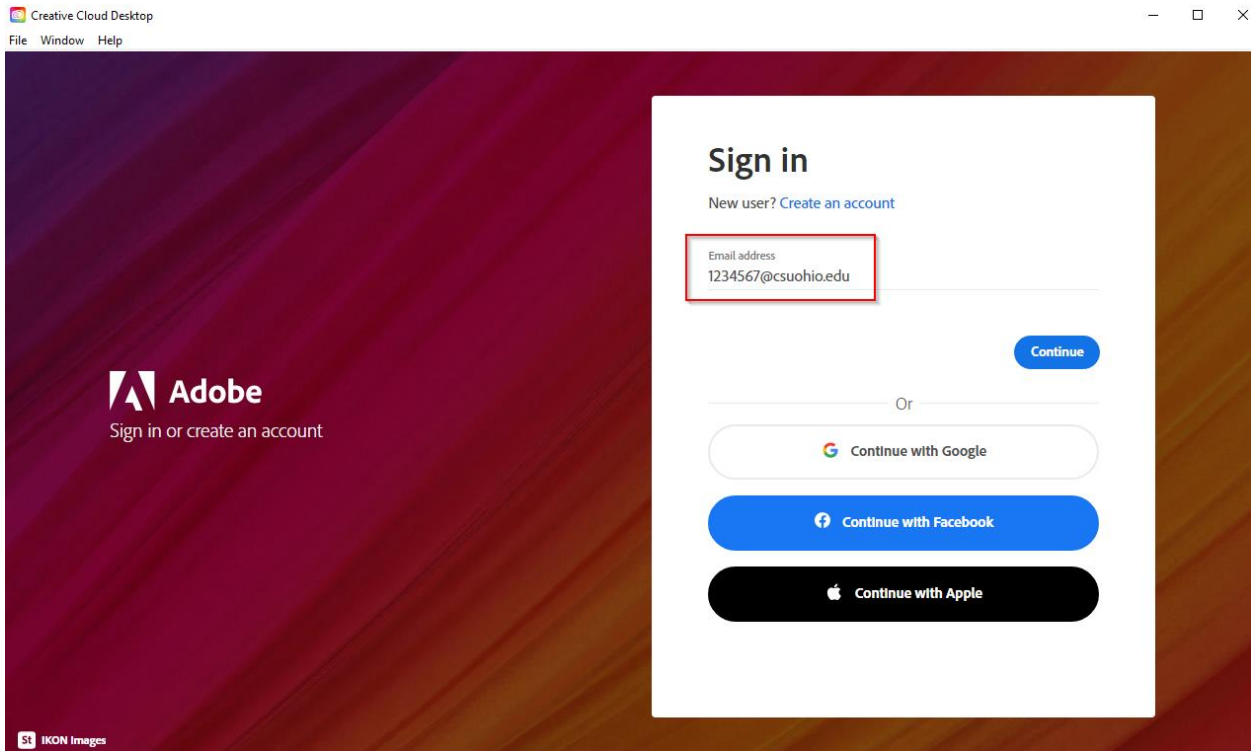


Enter the Username/Password for your Mac account. The Username field should autofill with your account name. This is *not* your CSU ID/password. These are the credentials that you enter to sign into your Mac. Your Mac account will need admin privileges to install the software. If you do not have the appropriate rights to install, please contact the IS&T Help Desk for assistance. You can contact the Help Desk at 216.687.5050 or chat with a Help Desk representative at <https://gethelp.csuohio.edu>. Once you have been granted the appropriate rights, you can proceed with the installation.

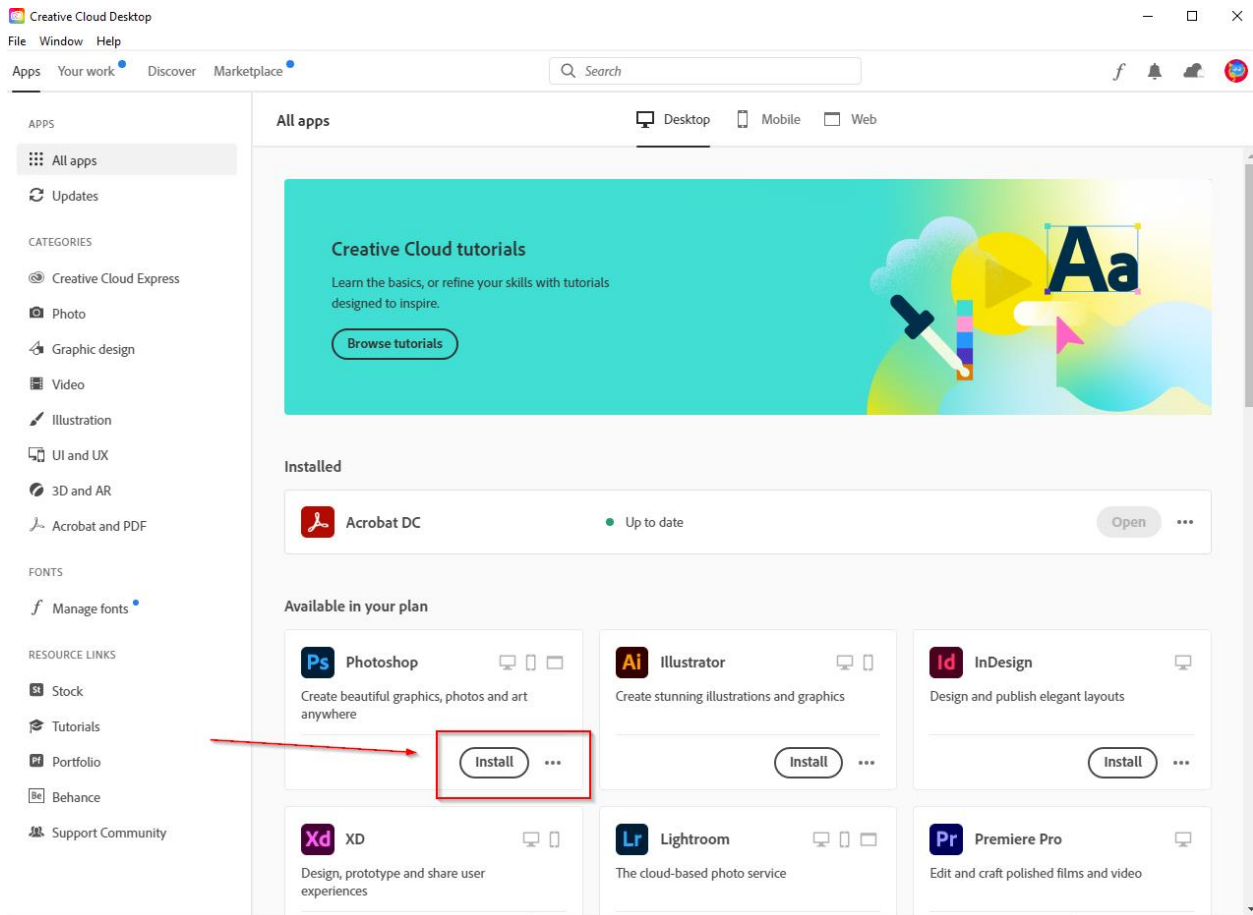


Follow the prompts and install the software.

Once the installation has completed, sign in with your CSU ID number and CampusNet password (if prompted).



From the main menu you can install a host of Adobe products available to you. Simply click the Install button beneath the application(s) you want to install.



## Adobe tutorials

Adobe provides online tutorials for a wide array of Adobe products on their Creative Cloud website. The Adobe Learn site can be found here: <https://creativecloud.adobe.com/cc/learn>

If you have issues logging into the Creative Cloud site or downloading Adobe apps, please contact the IS&T Help Desk by calling (216) 687-5050 or via chat at [gethelp.csuohio.edu](http://gethelp.csuohio.edu). You may also submit a service request by visiting [easy.csuohio.edu](http://easy.csuohio.edu). If using the Easy site, once on the home page, click "Get Help" and then click "Create a New Incident." You can then fill out the required fields and describe what is needed.