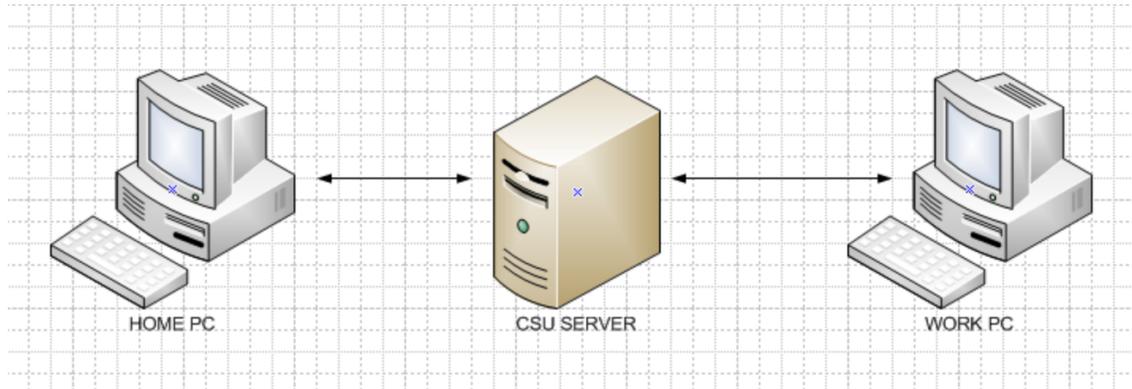# VPN Client Installation for Mac

3/24/2020

CSU is using OpenVPN to create a Virtual Private Network (VPN). A VPN is a network that uses the Internet to provide individual users with secure access to an organization's network (in this case, CSU's network).

Step 1

To install the OpenVPN client, on the computer you will be using to connect to the CSU Network (usually your home computer), open a web browser and go to https://openvpn.csuohio.edu
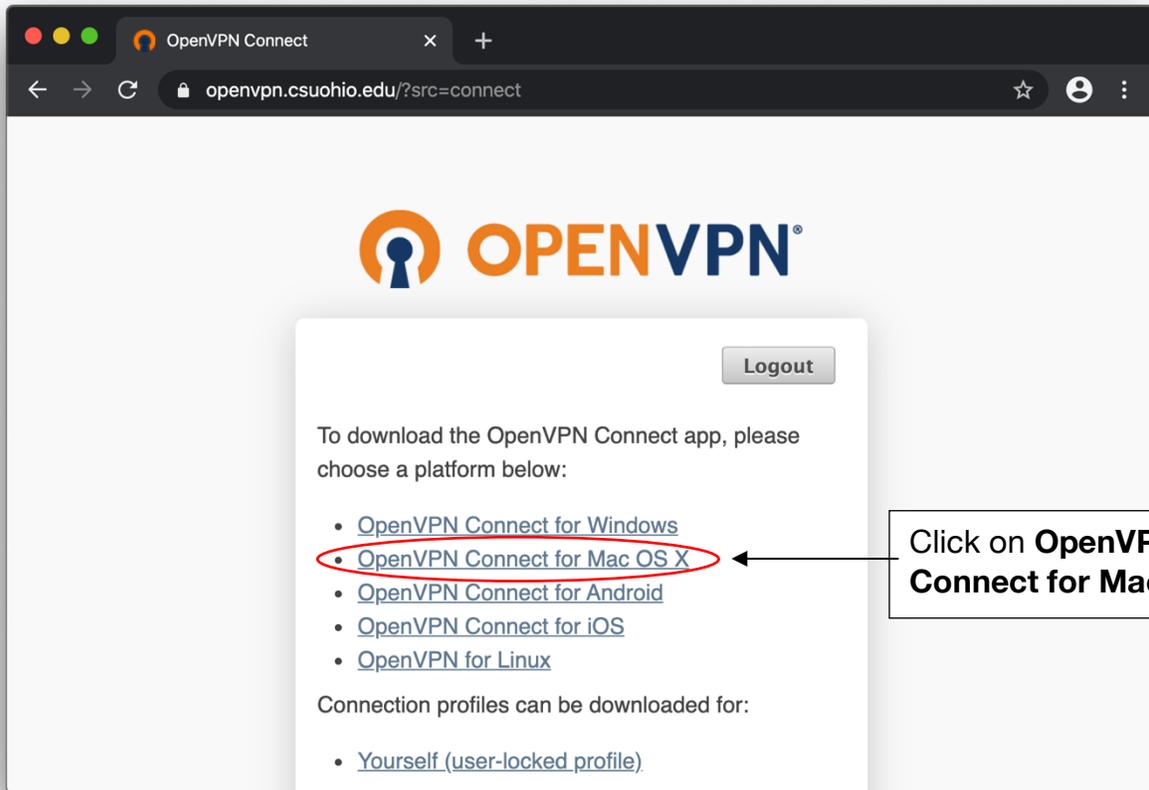
Enter your 7 digit CSU ID number in the 'Username' field, then enter your password in the 'Password' field and click **Login**.
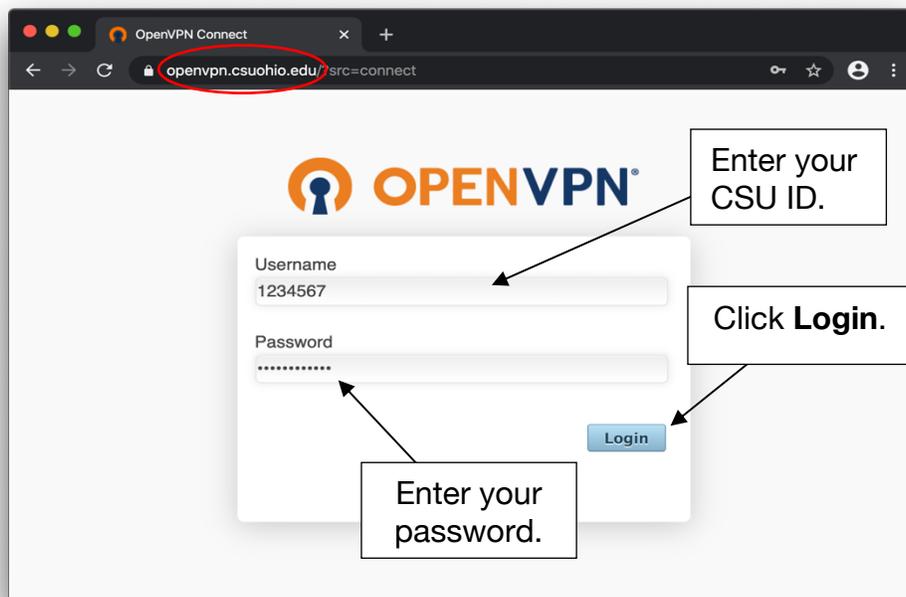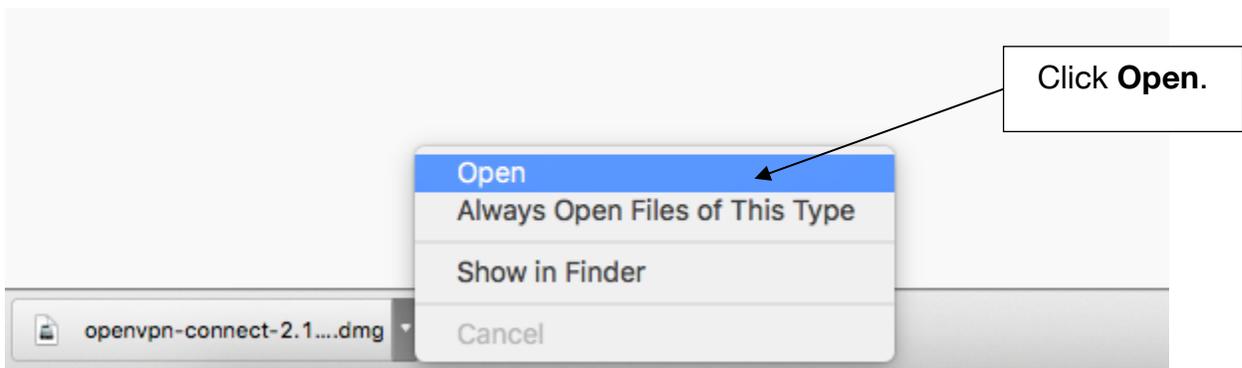
Step 2

Click on **OpenVPN Connect for Mac OS X**.

Step 3

After OpenVPN Connect has downloaded, click on the down arrow and select **Open**.
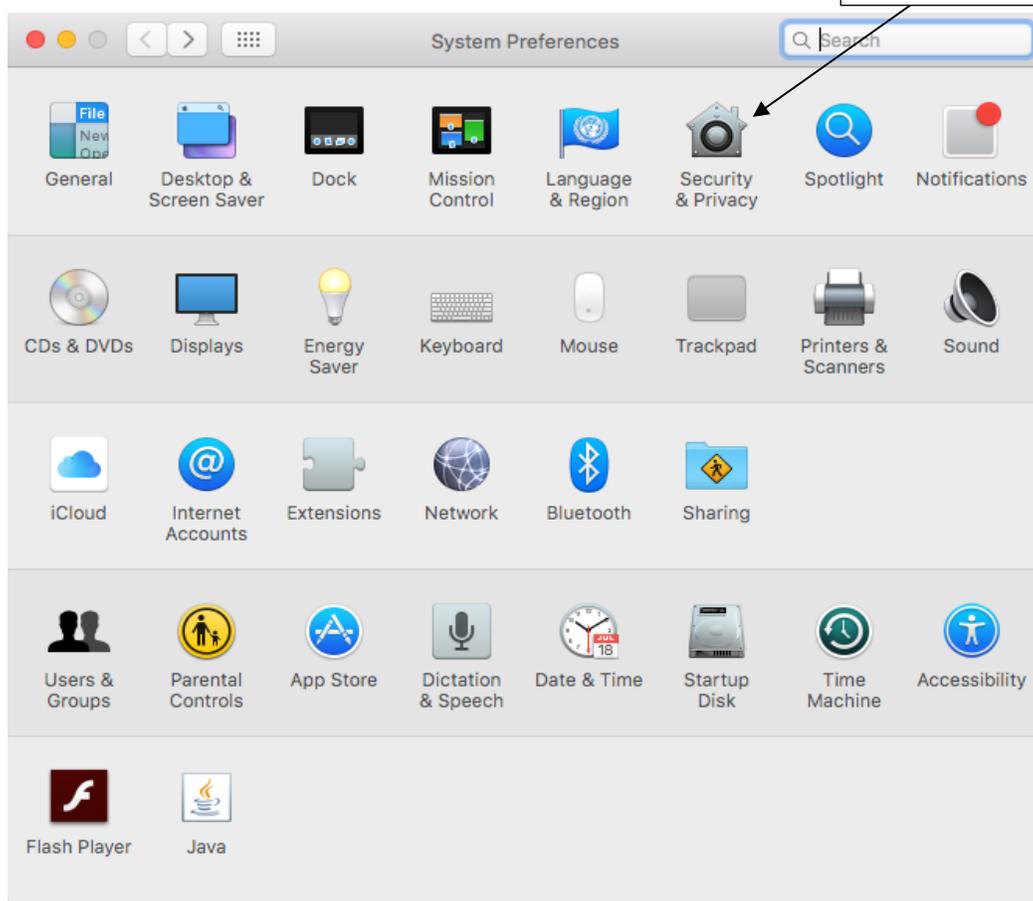
Step 4

A popup may appear. If not, skip to step 6.

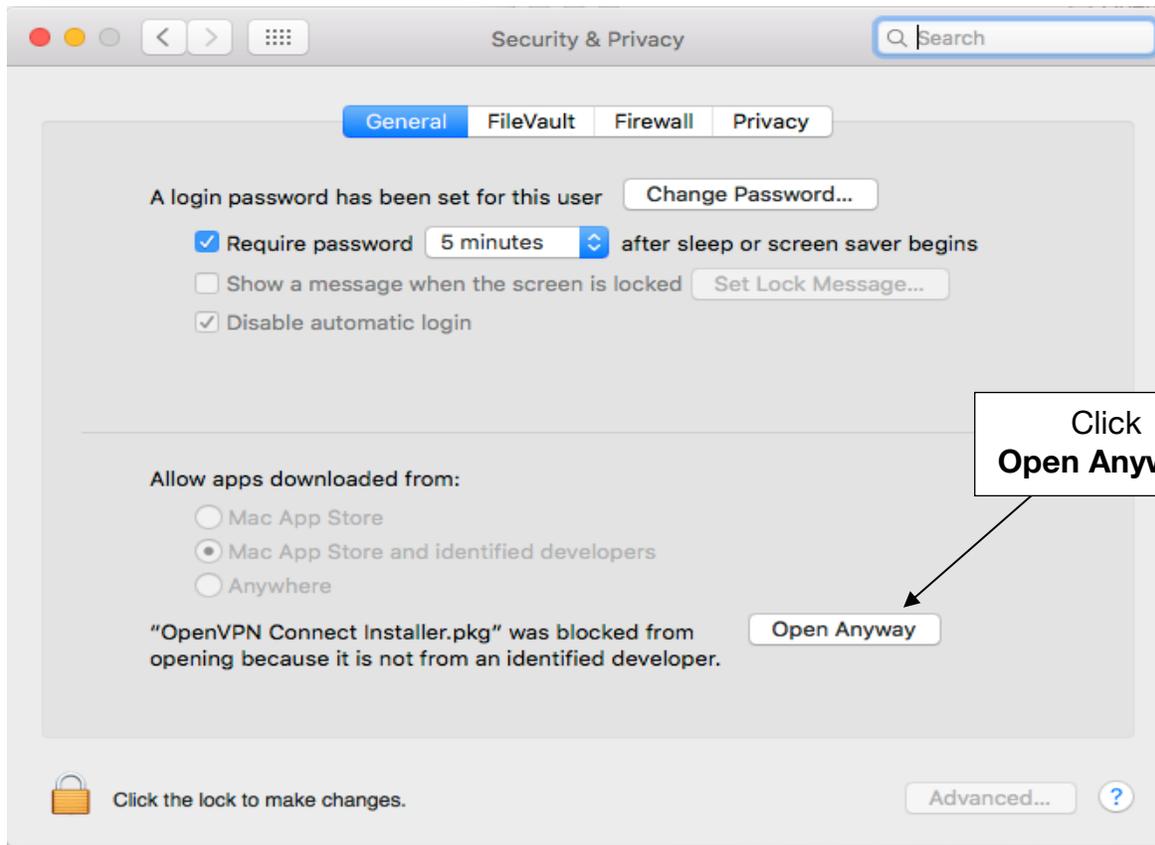"OpenVPN Connect Installer.pkg" can't be opened because it is from an unidentified developer.

Your security preferences allow installation of only apps from the Mac App Store and identified developers.

"OpenVPN Connect Installer.pkg" is on the disk image "openvpn-connect-2.1.3.120.dmg". Google Chrome downloaded this disk image today at 2:43 PM from openvpn.csuohio.edu.

OK

Click **OK**.

Step 5a

Open **System Preferences** and click **Security & Privacy**.

Click **Security & Privacy**.

System Preferences

General | Desktop & Screen Saver | Dock | Mission Control | Language & Region | Security & Privacy | Spotlight | Notifications

CDs & DVDs | Displays | Energy Saver | Keyboard | Mouse | Trackpad | Printers & Scanners | Sound

iCloud | Internet Accounts | Extensions | Network | Bluetooth | Sharing

Users & Groups | Parental Controls | App Store | Dictation & Speech | Date & Time | Startup Disk | Time Machine | Accessibility

Flash Player | Java

Step 5b

Click on 'Open Anyway' in the bottom section of the window.

Click **Open Anyway**.

Step 6

The installer will open. Click **Continue**.
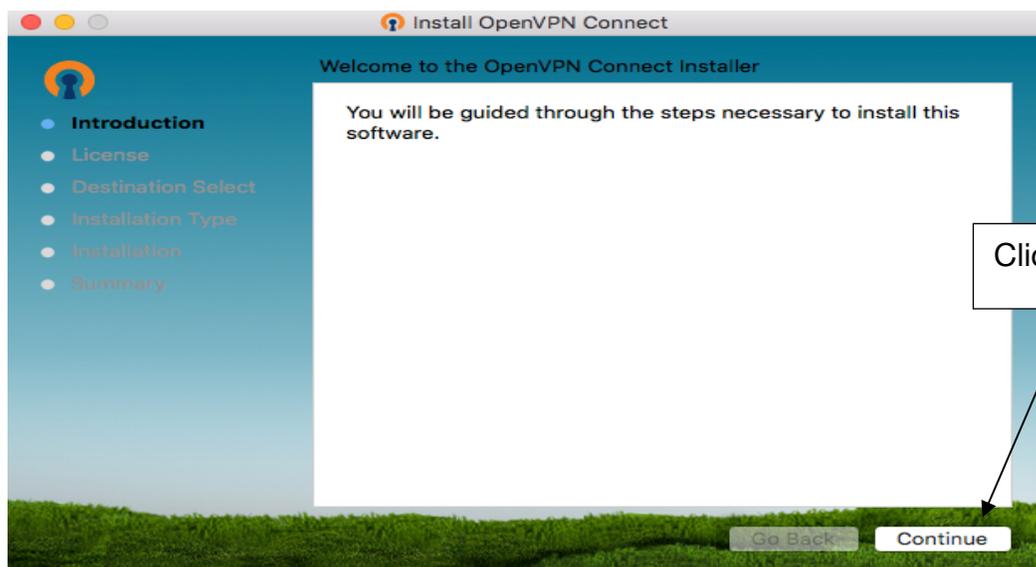
Click **Continue**.

Step 7a

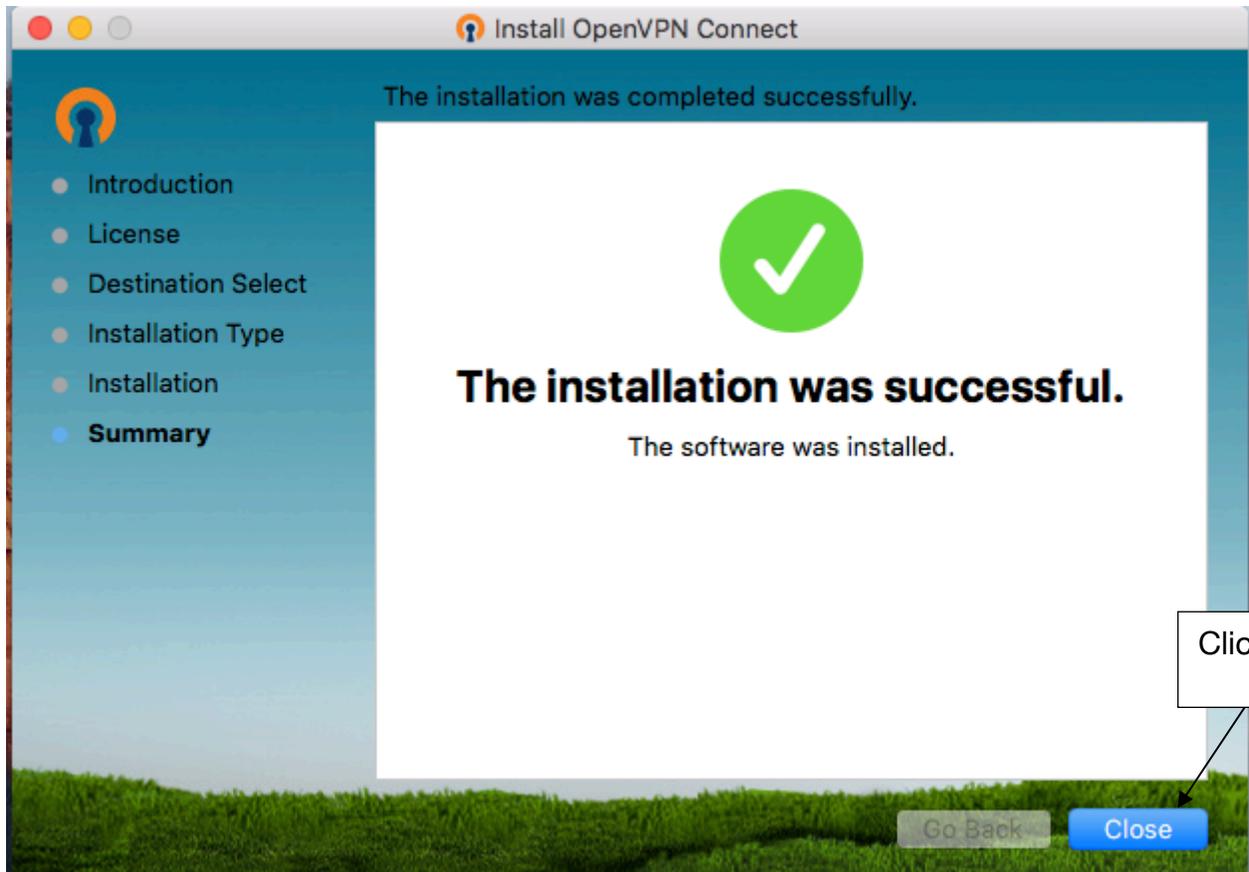Proceed through the installer by clicking **Continue.**

Click **Continue.**
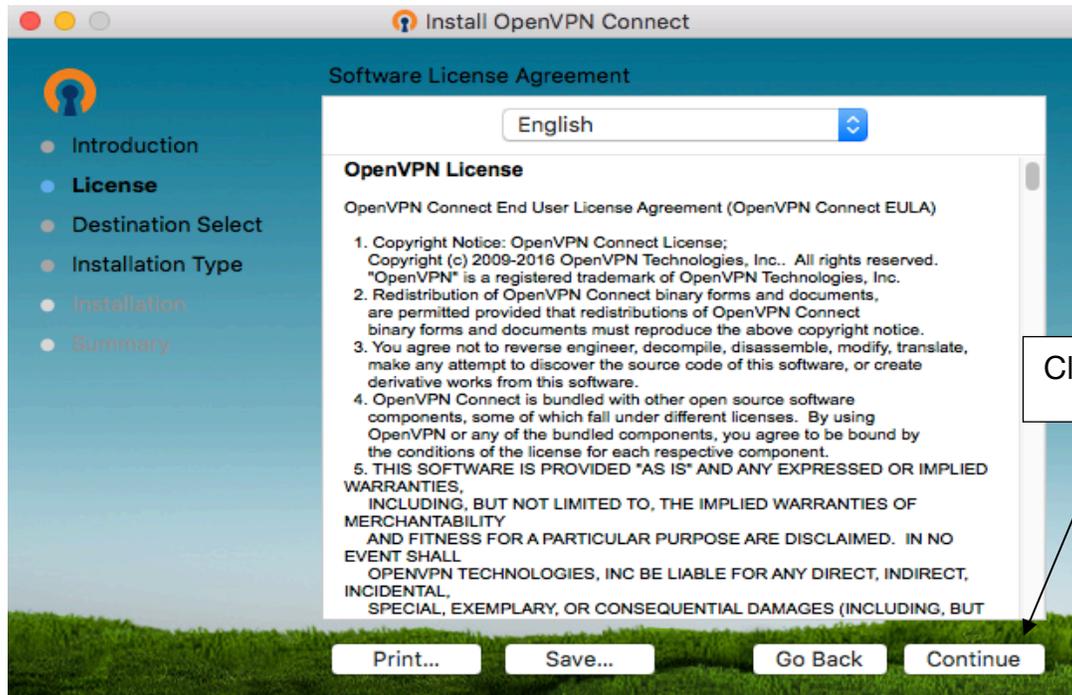
Step 7b

There will be two warning popups that appear. Click on the **Yes** button for both popups, then click **Install**.
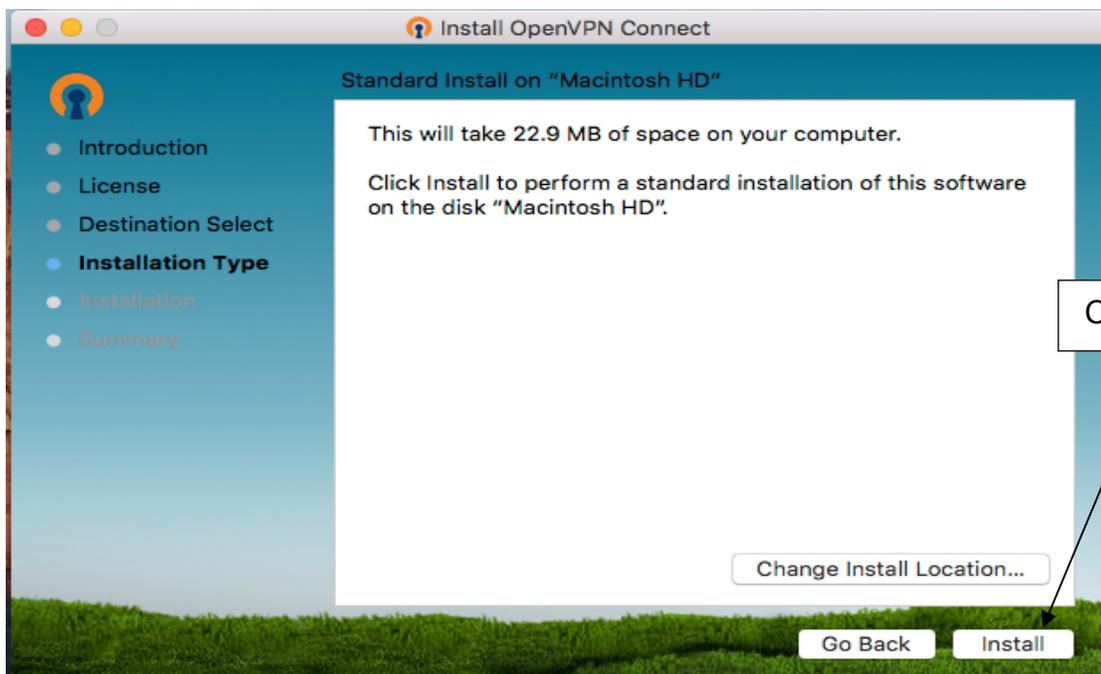
Click **Install.**

Step 8

Click **Close** once the installer has finished.
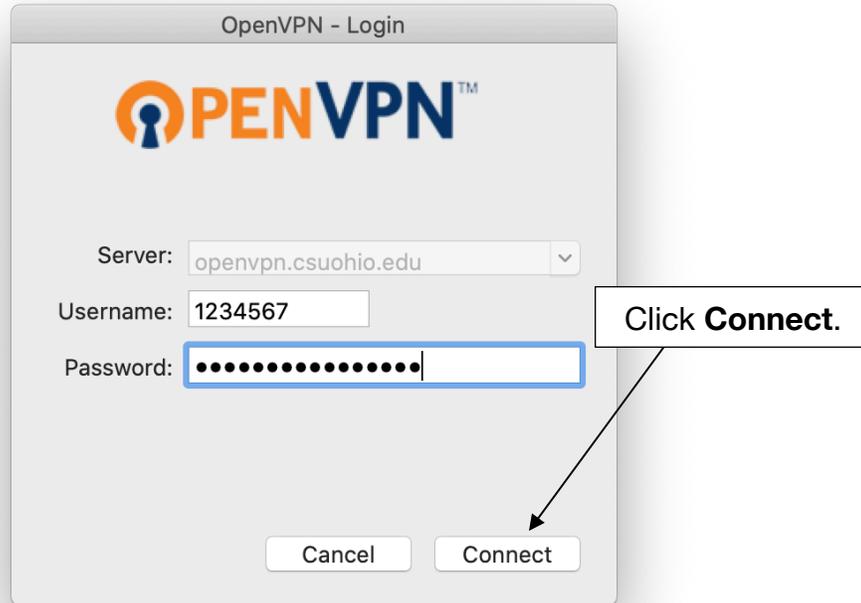

Click **Close**.

Step 9

Locate the orange OpenVPN logo in the status bar in the top right corner of your screen. Right-click the logo and choose **Connect to openvpn.csuohio.edu**

Click the OpenVPN logo and click **Connect**.
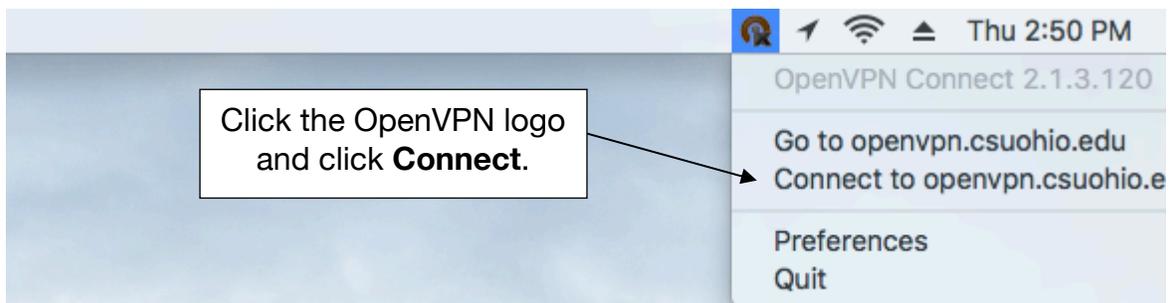
Step 10

Enter your credentials into the fields provided.

Click **Connect**.

Step 11

Locate the orange OpenVPN logo in the status bar again. The green check mark indicates you are successfully connected to the VPN.

Green check mark means connected.

Once connected to the VPN, you will be able to remotely access your office computer by following the Remote Desktop Connection guides found on our website:
https://www.csuohio.edu/technology-security/vpn-remote-access

Reporting Problems

If you have any problems during the installation or use of the VPN client, please email security@csuohio.edu and include a thorough description of the problem (attaching screenshots would be helpful).